Media Note

SVPI airport records over 36% increase in passengers in December

Ahmedabad, 22 December 2022, Sardar Vallabhbhai Patel International Airport has undertaken various initiatives to handle the year-end passenger rush as air travel is picking up and traffic has surpassed the pre-Covid levels.

Passenger traffic has increased to an average of 33000 passengers per day in December 2022, about 36% higher than in December 2021. The total aircraft movement from the SVPI airport has also increased by an average of 16.5%, to 247 movements per day in December 2022 compared to December 2021.

SVPI airport has requested passengers to report early for a seamless travel experience. Landside security personnel ensures no congestion at the drop-off point with added manpower during peak hours for seamless traffic management. The day's peak movements and peak hour are identified and adequate manpower at all passenger touch point areas are deployed.

A dedicated lane has been activated for senior citizens and passengers with special needs and passengers flying with hand baggage, which will also expedite their entry into terminal.

Customer service executives have been deployed at various touchpoints like forecourt, check-in counters and pre-security checks. Additionally, a dedicated team has been deployed to assist passengers in using the Common-Use Self-Service (CUSS) machines.

Simultaneously, development work on landside and terminals are also going on, at SVPI airport to add more passenger facilities and decongest further. New arrival hall with two baggage carousels to soon commission for better passenger convenience. Recently SVPI airport added 6 checks in counters in domestic terminal to enhance passenger experience.

To ensure a better passenger experience, SVPI airport has continuously increased retail and F&B options for passengers.

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