

Convenience Redefined: Mumbai International Airport launches exclusive Valet services from Terminal 2

~ A Touch of Convenience: Experience Stress-free Travel with Dedicated Valet Services at the MLCP Facility~

Mumbai, 07 June, 2023: Chhatrapati Shivaji Maharaj International Airport (CSMIA), renowned for its unwavering commitment to redefining excellence in air travel, launches its dedicated valet services at the Multi-Level Car Parking (MLCP). This premium offering is CSMIA's stride towards enhancing passenger satisfaction. The remarkable addition of valet service sets a new benchmark for convenience, exemplifying CSMIA's efforts to providing an extraordinary and effortless travel experience for all.

Travellers can now bid farewell to hunting for empty spaces in the parking lots. Instead, they can effortlessly entrust their vehicles to the dedicated valet attendants upon their arrival at P10, Terminal 2, setting the stage for a truly stress-free journey. This service can be availed by registering at the dedicated counter in front of Gate No. 3 and 6 for as low as INR 300. The cars will be parked by trained, amiable, and uniformed valet drivers in a safe and secure allocated space. The introduction of valet parking marks a significant milestone in the airport's ongoing efforts to redefine excellence in customer service. The dedicated valet service aim to save valuable time for passengers by providing a quick and efficient parking solution.

Boasting an array of advantages, the valet parking service at CSMIA is poised to revolutionize the way passengers perceive airport parking:

- 1. Saving Time, Enhancing Efficiency
- 2. Inclusivity for All Passengers
- 3. Uncompromising Safety and Maintenance
- 4. Seamless vehicle Drop-off and Pick-up
- 5. Unmatched Professionalism and Reliability

Cognizant of the importance of providing a seamless and hassle-free service offering, CSMIA has introduced this new service to streamline the parking experience for all its passengers. CSMIA has assembled a team of exceptional valet attendants. Each attendant possesses the necessary expertise and dedication to ensure your vehicle is handled with the utmost care, providing you with the peace of mind you deserve throughout your journey. Upon returning from the journey, our valet attendants will promptly retrieve the cars, guaranteeing a smooth transition from the airport to their eagerly waiting vehicle.

CSMIA has implemented a comprehensive surveillance system that operates around the clock, ensuring constant monitoring and safeguarding against any untoward incidents. Additionally, the MLCP facility is a well-maintained & monitored space, providing a pristine and secure environment for all parked vehicles.

CSMIA's introduction of valet parking underscores its unwavering dedication to enhancing the overall passenger experience. By continually introducing innovative services, the airport strives to exceed expectations and solidify their position as a world-class airport, providing modern amenities and



ensuring unparalleled passenger satisfaction. For more information about the premium valet offering, passengers can visit <u>CSMIA's official website</u>.

About Mumbai International Airport Limited (MIAL):

Mumbai International Airport Limited (MIAL) is managed by Adani Airport Holdings Limited (AAHL), a subsidiary of Adani Enterprises, the flagship company of the globally diversified Adani Group. MIAL is a Public-Private Partnership (PPP) venture between AAHL, holding a majority stake of 74%, and the Airports Authority of India, holding the rest 26%. AAHL aims to converge India's biggest cities in a hub and spoke model through the Group's proven strength in developing and managing complex transport & logistics hubs.

With a strong understanding of modern-day mobility requirements, the Adani Group's vision for MIAL is to reinvent Mumbai International Airport as India's biggest aerotropolis, where the traditional airport nucleus of passenger and cargo infrastructure will be reinforced by interdependent clusters of commercial and residential infrastructure to create the nation's busiest airport ecosystem.

MIAL has been further envisioned as a global air-travel focal point where domestic and international flyers actively engage in business and leisure supported by metropolitan expansion that catalyses aviation-linked businesses and employment opportunities. At MIAL, we intend to create distinctiveness with an experiential offering that puts Mumbai first.

For more information -

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