

CSMIA installs 2D Barcode readers to expedite passenger movement

~CSMIA aims to fasten the movement of passengers, right from the entry to the boarding gate~

Mumbai, 25th January 2023: Passenger experience has always been of utmost priority, and Mumbai's Chhatrapati Shivaji Maharaj International Airport (CSMIA) ensures it starts from the airport kerb. CSMIA has installed 2D Barcode readers at the entry gates of Terminals 1 & 2, once again proving its commitment to understanding passengers' requirements for a hassle-free travel experience. Starting 26th January 2023, CISF officers manning CSMIA's Terminal entry gates will scan the barcodes of the ticket or boarding pass instead of manually checking the flight tickets. CSMIA implemented the 2D barcode readers to expedite entry into the terminal, while improving customer satisfaction.

With over 900+ flight movements per day, the airport welcomes approximately 150,000 passengers a day. The goal for CSMIA is to improve efficiency and expedite the passenger journey. This new addition is not only a security enhancement but also an efficiency improvement measure, both of which are critical for an airport which handles approximately 48 million passengers annually.

CSMIA has always set a benchmark in delivering best-in-class services at the airport. It is the airports vision to offer a memorable passenger experience by providing a high standard of comfort and convenience for its passengers. CSMIA has been at the forefront of developing infrastructure at the airport by enhancing capacity and creating robust process management. The airport continually endeavour's to provide advanced technology making it a 'Gateway to Goodness' and allowing a free flow in passengers' movement throughout.

About Mumbai International Airport Limited (MIAL):

Mumbai International Airport Limited (MIAL) is managed by Adani Airport Holdings Limited (AAHL), a subsidiary of Adani Enterprises, the flagship company of the globally diversified Adani Group. MIAL is a Public-Private Partnership (PPP) venture between AAHL, holding a majority stake of 74%, and the Airports Authority of India, holding the rest 26%. AAHL aims to converge India's biggest cities in a hub and spoke model through the Group's proven strength in developing and managing complex transport & logistics hubs.

With a strong understanding of modern-day mobility requirements, the Adani Group's vision for MIAL is to reinvent Mumbai International Airport as India's biggest aerotropolis, where the traditional airport nucleus of passenger and cargo infrastructure will be reinforced by interdependent clusters of commercial and residential infrastructure to create the nation's busiest airport ecosystem.

MIAL has been further envisioned as a global air-travel focal point where domestic and international flyers actively engage in business and leisure supported by metropolitan expansion that catalysis aviation-linked businesses and employment opportunities. At MIAL, we intend to create distinctiveness with an experiential offering that puts Mumbai first.

For more information -

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