

## **Faster Connections and Direct Access: Mumbai International Airport's New Facility Enhances Domestic Transfer Experience**

**Mumbai, February 28, 2023:** Enhancing passenger's travel experience, Chhatrapati Shivaji Maharaj International Airport (CSMIA) introduced new facility that allows for ease in transfer for passengers with connecting domestic flights from Terminal (T2). CSMIA, is one of India's first airports to bring an initiative to make transit experience convenient and hassle free for travellers. Travellers with domestic flight connections at CSMIA can now easily transfer with reduced transit time. With rising passenger footfall for domestic as well as international travel, this new Domestic-to-Domestic (DTD) addition to CSMIA's transfer offerings will further make the airport experience much smoother.

With an endeavour to smoothen passenger travel experience, this dedicated space has pre-embarkation security checks. This transfer area will considerably cut down the Minimum Connection Time (MCT) for transfer passengers and crew members, thereby enabling passengers with a shorter time gap between connecting flights. Besides, it will add flexibility to the airline operators in planning their flight schedule and rostering of crew members as they will now be able to accommodate passengers with a lesser time interval between their connecting flights. This enhancement will make the journey seamless for our passengers who otherwise would earlier exit & re-enter the terminal and further wait for their onward flight will now be able to reach domestic departure concourse without undergoing the process of re-entering the terminal building.

**Commenting on the development, CSMIA spokesperson said,** "We are thrilled to launch the new DTD facility at Terminal 2 of CSMIA, which is a significant step forward in improving the travel experience for our passengers and strengthening CSMIA as a transfer hub. The new facility is designed to provide passengers with a more efficient and seamless transfer process, faster processing times, and direct access to the departure concourse, ultimately leading to a smoother and more enjoyable travel experience. CSMIA continues to enhance its offerings and services from time-to-time for passengers to benefit through it."

With best-in-class services and state of the art infrastructure, CSMIA constantly reinvents itself to provide ingenious solutions that offer seamless transit for passengers travelling via the airport. In its constant endeavour to be a Gateway to Goodness, CSMIA looks beyond challenges to provide top-notch services and memorable experiences to passengers. With domestic travel on the rise and summer travel booking seeing a surge, this dedicated space would benefit passengers to travel faster, smoother and more conveniently than ever before.

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**About Mumbai International Airport Limited (MIAL):**

Mumbai International Airport Limited (MIAL) is managed by Adani Airport Holdings Limited (AAHL), a subsidiary of Adani Enterprises, the flagship company of the globally diversified Adani Group. MIAL is a Public-Private Partnership (PPP) venture between AAHL, holding a majority stake of 74%, and the Airports Authority of India, holding the rest 26%. AAHL aims to converge India's biggest cities in a hub and spoke model through the Group's proven strength in developing and managing complex transport & logistics hubs.

With a strong understanding of modern-day mobility requirements, the Adani Group's vision for MIAL is to reinvent Mumbai International Airport as India's biggest aerotropolis, where the traditional airport nucleus of passenger and cargo infrastructure will be reinforced by interdependent clusters of commercial and residential infrastructure to create the nation's busiest airport ecosystem.

MIAL has been further envisioned as a global air-travel focal point where domestic and international flyers actively engage in business and leisure supported by metropolitan expansion that catalyzes aviation-linked businesses and employment opportunities. At MIAL, we intend to create distinctiveness with an experiential offering that puts Mumbai first.