

### Media Release

# SVPI airport on its way to become City's pride with various development projects.

Ahmedabad, 24 January 2023, Gujarat, recognised as a leading industrialised state, has been poised in the national growth narrative. Ahmedabad has taken center stage with its indomitable spirit of enterprise by being strategically located and is the pride of rapid and inclusive development in the last two decades. All dedicated to enabling a new aspiration for the people of India, born out of this development.

Our endeveour for the proposed infrastructural development at Ahmedabad International Airport is to establish a viable and sustainable business ecosystem, enhancing the airport's catchment area, creation of airport infrastructure in accordance with projected traffic, ensuring safe & efficient airport operations along with a brand promise of being a pleasant experience for our passengers at Ahmedabad International Airport.

While majority of the capex projects are related to development of airside & terminal capacity matching with projected exponential passenger growth at Ahmedabad International Airport, it is also pertinent to understand that the existing Terminal infrastructure is not fully sufficient to handle the current and extraordinary growing demand.

While the current capacity of the terminals is only 8 million Pax Per Annum (MPPA), the likely passenger movement for FY 22-23 is 12 MPPA has been forecasted to reach approximately 20 MPPA by the end of FY 25-26. In view of the same, a number of development and expansion projects including a **New Integrated Terminal Building** and **Refurbishment of existing terminals** have been planned at Ahmedabad International Airport.

# Highlights include:

- increase in following infrastructure for better passenger flow:
  - Entry / Exit Gates
  - Check-In Counters
  - Security lanes for frisking
  - Boarding Bridges and Bus gates
  - Immigration/Emigration counters



- Provide Additional Passenger Amenities and Supporting State-of-the art terminal Infrastructure which includes:
  - E-gates, Self-Baggage Drop Counters,
  - Increased Passenger Seating area with additional capacity
  - Escalators, Elevators,
  - o Appealing aesthetics aligned with city's culture and heritage.
  - Refurbishment of existing infrastructure (including flooring, ceiling, toilets)
  - City-side check-in facilities,
  - Kerb-side facilities for passengers and visitors arriving early at the airport.
  - o Improvement in approach road and construction of new roads

The above proposed developments are mandatory under requirements of the Concession Agreements signed with Airport Authority of India and are required to adhere to best-in class standards and safety & security of passengers. It is also to be noted that the proposed increase in UDF is being compared with existing UDF rates of Ahmedabad International Airport while there is huge gap between the proposed and existing infrastructure. The proposed UDF rates at Ahmedabad International Airport are in line with other major airports with similar infrastructure.

In addition to the planned works that are in keeping to the enhancement of terminal infrastructure, some of the initiatives that are already executed and are dedicated for use by passengers are as follows:

- Strengthened Airline Connectivity: Our network connectivity strategy is intended to help converge our nation's cities in a hub and spoke model. This is fundamental to making air travel seamless and smooth with increased frequencies on high-volume growing routes and emerging new routes.
- 2. **Lounge Facility**: The revamped Lounge features elegant interiors complemented with curated food and beverage offerings and efficient service.
- May I Help You Desks and Customer Service Executives (CSEs) on floor for a proactive assistance at every touch point of the airport.
- **4. Futuristic Technology**: A meticulous adherence to technicalities is something we treat seriously and take pride in.
  - **The Super App**: From departing on a holiday, travel related information, ease of processing when in the terminal to fun



- activities, lifestyle experiences and exclusive events, the Super App boosts digital travel with much ease.
- Goodness Desk It is an innovation using Artificial Intelligence to facilitate passenger with reduced mobility such as Passenger walking with stick, lady carrying an infant and with luggage, passengers who are wheelchair bound or assistance to a passenger having accidently fallen.
- Check In Counters and Security Check-points: Introduction of additional check-in counters and E-gates. An additional DFMD and XRAY machines have also been installed to reduce queuing time & congestion.

## 5. Seamless Ground Transportation:

- New Dedicated OLA, Uber and Taxi Pick up and Drop off Zones for a
  convenient arrival and departure experience. Further a completely
  new Landside way finding signages have been installed along with
  Gantry entrance Improvised Terminal Signages for better arrival
  experience.
- Introduction of Dedicated Drop- Off lanes for decongestion at kerbside and smooth traffic management and Terminal 1- Entry points have been increased part of capacity enhancement.
- Introduced free Inter-Terminal Shuttle Services with e-vehicles for passengers to commute between the terminals.
- 6. **New and Upgraded service amenities**, such as well-appointed washroom, Baby Care rooms, Pharmacy & ATM, Mobile Charging Stations, New FIDS Installation and enhanced seating with an addition of over 750 chairs.

#### 7. Sustainable & Environmental Initiatives:

 Enhanced Green Cover - 6000 trees of nearly 20 different species, over 5000 SQM Shrub hedge spread, 10000 SQM of Green Carpet Lawn, upgradation of the airport with nearly 100 plus Palms, 5,000 plus Decorative Shrubs and 10,000 plus Flowering Annuals, at the outdoor areas.



 Microclimate Regulation: At Terminal 1 indoors, uplifting the indoor ambience and enhancing indoor microclimate the initiatives with 400 plus decorative planters and 2500 plus indoor plants, uplifting indoor air quality and enhancing the indoor microclimate with nearly 400 plus decorative planters and 2500 plus Indoor plants.

**Serving our non-travellers**: With a strong understanding of modern-day mobility requirements Ahmedabad International Airport strives to reinvent the airport with allied infrastructure to create the nation's most dynamic airport ecosystem. At Ahmedabad International Airport, we intend to create distinctiveness with an experiential offering that places India first.

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